



## QUALITY POLICY

We provide products of the highest quality to achieve total customer satisfaction through continual improvement in quality management system and committed to comply with applicable regulatory requirements, ISO13485, customer requirements, and QMS requirements.

## QUALITY OBJECTIVES

1. *Passing rate for barrier level at AQL 1.5 and above*

*For NR (Latex) Product*

- *Minimum 91%*

*For NBR (Nitrile) Product (Apply to Medical Grade Only)*

- *Minimum 85%*

2. *Maximum 5 customer complaints per annum.*

3. *To achieve Customer Satisfaction at least meeting a minimum average 85% of the satisfactory survey.*

4. *100% compliance to applicable regulatory requirements.*

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Yeo Kheong Soon  
Managing Director

01/03/2021

Date

Quality • Transparency • Partnership  
**KOON SENG**

CONTROLLED DOCUMENT

Since 1987